

IAIS Program - Technical

Technical overview

Citrix Web Plugin needs to be installed on all machines used by EMR users and Consent Authorization users.

If the Citrix Web Plugin is not installed, users are prompted to install it upon login. This can be prevented by pre-installing the web plugin, as explained in this document.

Prerequisites

The following addresses should be added to Internet Explorer's Trusted Sites to ensure functionality:

- *.hitchcock.org
- *.dhconnect.org

Downloading the Citrix web plugin

The following Citrix support page contains the download links for the XenApp Web Plugin in both .EXE and .MSI formats.

<http://www.citrix.com/English/SS/downloads/details.asp?downloadId=1681207&productId=186>

Installation

For information regarding the installation, please reference the **XenApp Plugin for Hosted Apps 11.x for Windows Administrator's Guide**:

<http://support.citrix.com/article/ctx116424>

Adding the Shortcut

Once installed, a shortcut to <http://dhconnect.org/launch> should be placed in the "All Users" profile under "Desktop". This will make the shortcut available to any user who logs into the machine.

Attached to this PDF file is a Dartmouth-Hitchcock icon file which can be used in the above shortcut.