

Recovery Coach Program

RN/PM Document:

- Time Recovery Coach called
- Time of Arrival of Coach
- Did the pt meet with the Coach?

Exclusions:

- Under 18 years of age
- Dartmouth College Student
- Medically not appropriate for interview *et al*
- Patient is not seeking help or didn't present after an overdose (even though you think they have an alcohol use disorder or opioid use disorder).



Criteria

- Any of the following:
 - Actively seeking addiction assistance including with alcohol
 - Required Narcan administration
 - Presents with Opiate/Benzo Overdose

CALL

AFTER pt placed in room

- Call Recovery Coach on Call: (603)–935–7524
- Call On-site ED RN Case Mgr or MSW: alert that coach is coming in
- Call Greeter: alert coach is coming in

Upon Arrival of Coach

- Upon arrival of Recovery Coach: Ask pt if they would be willing to meet with the Coach
 - YES= Bring Coach to pt Room
 - NO= Provide pt with resource card