VA Shared Decision Making Questionnaire
ADMINISTRATIVE STAFF

1. How does your role in the shared decision making project affect your job?

I now have to do:

- Significantly more work
- Slightly more work
- Less work
- No Difference

2. How does the shared decision making project affect the functioning of your firm’s front desk? The project results in:

- Definitely more work
- Slightly more work
- No effect
- Don’t know

3. How does the use of the video affect the number of phone calls which need to be handled at the front desk?

- More calls
- No change

4. Do you think that using the PSA shared decision making video in clinic to educate and involve patients in decision making is worth the effort?

- Definitely Yes
- Possibly
- Doubtful
- Definitely no
- Don’t know

5. Explain your answers to number 4.

6. Do you have any other comments or suggestions no how to improve the shared decision making project?

7. Do you need support or training from us in the use of the shared decision making videos?