Finding and Opening a Patient Record

*D-Hconnect automatically maintains a list of patients that receive care from your organization. It is quick and easy to search that list, following the steps below:*

1. Click the Patient button.
2. Search the list of patients cared for by your organization by typing a name (Last, First) here and clicking the Search button.
3. Click the name of the patient you want from the patient list search results.

When the patient you are caring for isn't on your organization's list, you can perform a deep search of our patient database and add the patient temporarily after declaring a reason for that action. See the next page for details.
To search all patients, you must provide more information and declare a reason for accessing that patient's records. All accesses are subject to audit. When you complete the steps below, the chart will open.

When you search for all patients, you must provide more information, and only patients that are close matches will appear in your search results. You cannot search with partial names; enter the full name (with middle initial if you have that), Sex, and Birthdate.

If you have the last 4 digits of the patient's social security number, enter those to increase your odds of finding a match.

If one or more match is found for the information you entered, those results will be presented here, with the highest-scoring match at the top. Carefully review your choices, highlight the patient you want, and click Select.

You are required to pick a reason for accessing the patient records before clicking Accept at the bottom of this window; Clicking Accept will add the patient to your list for 90 days.

If you pick "Other" as the reason, you must provide an explanation in the comments field.

If your D-Hconnect account has access to more than one patient list, you will be prompted to indicate which list this access is related to.